



FairTrades Ltd
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12 May 2022

Dear Customer

Style Improvements Ltd
25 Damson Crescent, Fair Oak, Eastleigh, SO50 8RD

Please accept this letter of introduction as confirmation that the above contractor is a member of the elite FairTrades register of reputable businesses and has passed FairTrades stringent vetting procedures prior to acceptance for membership.

Our vetting procedure includes the following:

1. The contractor must have been trading for more than one year, as research shows that the majority of failed businesses close within the first 12 months of trading. Our members are therefore more established and experienced within their specialist trade.
2. Legal and financial checks to investigate the contractor's stability. Only those whose ratings are satisfactory are accepted.
3. Reference checks from previous customers and scores for quality, timeliness, value for money and courtesy. Should the customer references not meet our criteria the application is refused. Reference checking continues throughout membership, so we always have an up to date picture of a contractor's business.

The aim of FairTrades and its "Scales of Justice" logo is to give the customer peace of mind and to take the worry out of finding a reputable home improvement contractor.

We therefore have no hesitation in introducing Style Improvements Ltd as a reputable contractor with a proven standard of workmanship. Style Improvements Ltd may provide you with, or alternatively will offer you, an Insurance Backed Guarantee (IBG) to protect your financial investment. The IBG is in addition to a contractor's personal or letterhead guarantee, which would offer no protection should a contractor cease to trade.

To find out more about FairTrades and HomePro, visit the websites at www.FairTrades.co.uk and www.HomePro.com.

Yours faithfully

Sean O'Keefe
Chief Executive Officer

Membership No:	S0000014
Member Since:	07 July 1993
Started Trading:	1990

Information is correct at the time of printing.